

## MEDICAL RECORDS REQUEST INSTRUCTION

If you are a **caseworker, doctor, legal representative or a VA representative**, please use the following steps to request a client's medical records from Cenikor Foundation:

1. Print out Cenikor Foundation's Authorization for Release of Health Information.
2. Pursuant to 42 CFR, Cenikor Foundation requires the form to be signed by the client.
3. Scan the signed copy of the form and send the request along with your letter to [medicalrecords@cenikor.org](mailto:medicalrecords@cenikor.org).

*Note:* Upon receipt of the request, Cenikor Foundation will process your request within 1-3 business days. The consent release form is attached to this instruction.

If you are a **client** requesting your medical records, please use the following steps to complete your request:

1. Print out Cenikor Foundation's Authorization for Release of Health Information.
2. Pursuant to 42 CFR, Cenikor Foundation requires the form to be signed by the client.
3. Make a money order or a cashier's check in the amount of \$25 payable to: Cenikor Foundation, 11931 Wickchester Lane, Ste. 300, Houston, Texas 77043.

*Note:* There is a \$25 processing fee which must be paid before your request is processed. Please note that cash and checks are not acceptable form of payment. Fill out the attached form and email it to [medicalrecords@cenikor.org](mailto:medicalrecords@cenikor.org) if you would like to pay using a debit/credit card.



**AUTHORIZATION FOR RELEASE OF HEALTH INFORMATION**

1. I, \_\_\_\_\_ (Patient Name), hereby authorize **Cenikor Foundation** to release health information in accordance with the Privacy Rule of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and 42 C.F.R. Part 2 to:

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

2. Information of:

Patient Name: \_\_\_\_\_

Date of Birth and/or Social Security No. \_\_\_\_\_

Phone: \_\_\_\_\_

3. Information is to be limited to the following Dates of Treatment (if applicable):

\_\_\_\_\_

4. Information requested to be released:

\_\_\_\_\_ Psychotherapy Notes Only

\_\_\_\_\_ Alcohol and Drug Abuse Treatment (Substance Abuse)

\_\_\_\_\_ Mental Health Treatment (*except psychotherapy notes*)

\_\_\_\_\_ Confidential HIV Related Information

\_\_\_\_\_ Case & Session Notes

\_\_\_\_\_ Lab Work

\_\_\_\_\_ Medication Administration

\_\_\_\_\_ Other (specify)

5. Purpose of access or release:

\_\_\_\_\_ Medical Care      \_\_\_\_\_ Insurance or Other Payment

\_\_\_\_\_ At Request of the Patient

Other (explain): Legal Proceedings

6. This authorization will expire on the following date: \_\_\_\_\_.

If no date is specified, this authorization shall expire one (1) year from the date signed below. I understand that I may revoke this authorization at any time by giving written notice to Cenikor Foundation, except that a revocation of this authorization will not apply to records already released in reliance upon the authorization. A photocopy of this signed authorization shall constitute a valid authorization.

7. Cenikor Foundation, its employees and any physicians on staff are released from legal responsibility or liability for the release of the above information to the extent indicated and authorized herein.

8. I understand that any alcohol, drug abuse and mental health treatment (substance abuse) information disclosed is prohibited from further disclosure **unless I expressly permit further disclosure or the disclosure is permitted by federal regulations** (42 C.F.R. Part 2.32).

\_\_\_\_\_  
**Signature of Patient or Legal Representative**

\_\_\_\_\_  
**Date**

**If Legal Representative**, authority of Legal Representative

\_\_\_\_\_  
(such as parent of a minor, court-appointed guardian, administrator of estate of deceased, attorney-in-fact appointed with power of attorney, or health care proxy)



**CREDIT CARD AUTHORIZATION FORM**

**Client Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

We have received your request for your medical records. Please pay your total in full so we may process the request.

**Charges for your records:**

\$25 for 500 pages or less

\$50 for more than 500 pages

**Total:** \_\_\_\_\_

**PAYMENT INFORMATION**

**Credit Card Type:** Visa Mastercard Discover American Express

**Card Number:** \_\_\_\_\_ **CVC:** \_\_\_\_\_ **Expiration:** \_\_\_\_\_

**Name on Card:** \_\_\_\_\_

**Billing Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_